

Health & Family Welfare Department



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The Health & Family Welfare Department of Government of NCT of Delhi caters to the healthcare needs of nearly 1.9 crore population of the ever-growing metropolis and also has to share the burden of migratory as well as floating population from neighbouring states which constitute nearly 33% of total intake at major hospitals in Delhi. The Department currently is responsible for 507 Mohalla Clinics, 29 Polyclinics and 38 Government Specialty Hospitals.

GOALS OF THE HEALTH & FAMILY WELFARE DEPARTMENT:

1. Universal Affordable and Accessible Primary Healthcare Services

Ensuring that all citizens of Delhi have access to and can afford essential primary healthcare services through Mohalla Clinics and other public health facilities.

2. High Quality Free Tertiary Care

Providing access to tertiary care that meets national and international standards and ensuring that world class hospitals and health facilities are developed in Delhi.

3. Providing Financial Assistance and Support

Ensuring all individuals and communities have access to quality essential health services without suffering financial hardship.

4. Universal access to essential medicines and Immunization

Ensuring access to safe, effective, quality and affordable essential medicines and vaccines for all.

5. Improved Management and Emergency Care

Equipping the State Government institutions with the latest digital technology to provide effective emergency responses and navigate through healthcare emergencies with ease

6. Maternal and Child Care

Development of facilities to provide high quality care to women and children to reduce maternal and infant mortality rates.

7. Pioneering Academic Research in Medical Sciences

Providing world-class infrastructure and support to education and academic research in the field of medical sciences

8. Quality Control and Assessment

Ensuring safe food, drugs and cosmetics are manufactured, sold and made available to protect the health of human citizens

GOAL 1: Universal Affordable and Accessible Primary Healthcare Services

Ensuring that all citizens of Delhi have access to and can afford essential primary healthcare services through Mohalla Clinics and other public health facilities.

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Primary Health Centres/Aam Aadmi Mohalla Clinics/Delhi govt dispensaries and polyclinics	405
2	Mahila Mohalla Clinics	14.5
3	School Health Scheme	22

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	Primary Health Centres/Aam Aadmi Mohalla Clinics/ Delhi govt dispensaries and polyclinics	a) Operationalization of Aam Aadmi Mohalla Clinics	OP	Number of functional Aam Aadmi Mohalla Clinics	403	503	1000	505
			OC	Average number of patient visits per Aam Aadmi Mohalla Clinic per day	104	104	NA	136
			OC	Average number of tests conducted per Aam Aadmi Mohalla Clinics per day	7	4	NA	8
			OC	Average waiting time at Aam Aadmi Mohalla clinic	NA	NA	NA	NA
			OC	% of patients satisfied with services provided by Mohalla Clinic	NA	NA	NA	NA

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
		b) Operationali- zation of Delhi Government Dispensaries	OP	Number of functional Delhi govt dispensaries	183	179	175	175
			OC	Average number of patient visits per Delhi govt dispensary per day	190	195	310	80
			OC	Average number of tests conducted per Delhi govt dispensary per day	20	20	20	7
		(c) Operation- alization of Polyclinics	OP	Number of functional Delhi govt polyclinics	24	28	94	29
			OC	Average number of patient visits per Delhi govt polyclinic per day	245	120	NA	148
			OC	Average number of tests conducted per Delhi govt polyclinic per day	37	3	NA	4
			OC	Average waiting time at Delhi govt polyclinic	NA	NA	NA	NA
			OC	% of patients satisfied with services provided by Delhi govt polyclinic	NA	NA	NA	NA
2	Mahila Mohalla Clinics	Operation- alization of Mahila Mohala Clinics	OP	Number of functional Mahila Mohala Clinics	NA	NA	NA	NA
			OP	Average number of patient visits per Mahila Mohala Clinic per day	NA	NA	NA	NA
			OC	Average number of tests conducted per Mahila Mohala Clinic per day	NA	NA	NA	NA

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
3	School Health Scheme*	a) Health education and screening of school children for diseases, deficiencies and disabilities and referral to higher centres	OP	Number of school health clinics operationalised (Total Schools)	58	3	58	NA
		b) Survey of school children for substance abuse (smoking, gutka, alcohol etc.)	OC	% of students who consumed both deworming tablets	88.8	NA	92	NA
		c) Weekly Administration of Iron and Folic Acid tablet to all school going children of 6- 12th class on every Wednesday (WIFS programme)	OC	% of girl students who received sanitary napkins every month	NA	NA	NA	NA
		d) Biannual Mass Deworming Programme (Aug 2017 & Feb 2018) for all school children from nursery to class XII.	OC	% of students who consumed all weekly IFA supplements	0.56	NA	75	NA
		e) Salary and Administration	OC	Number of School Children Screened for Good Health Status	351402	648	400000	NA

GOAL 2: High Quality Free Tertiary Care

Providing access to tertiary care that meets national and international standards and ensuring that world class hospitals and health facilities are developed in Delhi.

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Establishment of New Hospitals/Health Institutions in Delhi	400.02
2	Remodelling of existing hospitals	
3	Capital projects for expansion (construction of new hospitals in Jwalapuri, Sirspur, Madipur and Vikaspuri, redesign of 19 existing hospitals)	

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	Hospitals: a) Establishment of New Hospitals/ Health Institutions in Delhi b) Remodelling of existing hospitals c) Capital projects for expansion	(a) To set up new Hospitals (b) To add new beds (C) To provide better health facility to general public	OP	Total number of functional Delhi Government Hospitals	35	35	42	38
			OP	Total number of beds in Delhi Government Hospitals	10055	11074	14759	12364
			OP	Total number of Oxygen beds in Delhi Government Hospitals	3865	5680	11779	9025
			OP	Total number of ICU beds in Delhi Government Hospitals	534	1229	2091	1564
			OP	Total number of ICU beds with ventilator facilities in Delhi Government Hospitals	447	733	1560	1244

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
			OC	Average number of patients in In-Patient Department (IPD) of hospitals per month	2913	1524	2566	1489
			OC	Average number of patients in Out Patient Department (OPD) of hospitals per day	52218	22500	52000	15310
			OC	Average waiting time for OPD consultations	NA	NA	NA	NA
			OC	Average waiting time for pathology tests	NA	NA	NA	NA
			OC	Average waiting time for Radiological tests	NA	NA	NA	NA
			OP	Total number of Physicians in Delhi Government hospitals	3079	3327	3662	3372
			OP	% of Physician posts filled in Delhi Government hospitals (Sanctioned Posts- 2385)	73	73	100	68
			OP	Total number of Nurses in Delhi Government Hospitals	8394	8634	9761	8694
			OP	% of Nurses posts filled in Delhi Government hospitals (Sanctioned Posts- 7309)	79	85	100	88
			OP	Average number of calls received in 1031 helpline number	264	65	NA	86

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
			OC	Percentage of resolution of grievances received from 1031 helpline number	100	99	100	99
			OC	% of people satisfied with resolution of grievances registered through 1031 helpline.	88	86	100	85
			OP	Number of Delhi Government hospitals that have installed PSA oxygen plants	0	1	48	40

GOAL 3: Providing Financial Assistance and Support

Ensuring all individuals and communities have access to quality essential health services without suffering financial hardship.

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Financial Assistance to affected/infected AIDS/ HIV persons and double orphan Children (DSACS) - Delhi State Aids Control Society	18.5
2	Reimbursement of Delhi Aarogya Kosh (DAK)- Accidents, CT Scan, MRI, Surgery and Rare Disease	100

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	Financial Assistance to affected/ infected AIDS/ HIV persons and double orphan Children (DSACS) - Delhi State Aids Control Society	Proactive testing and counselling of at-risk population through ICTCs (Integrated Counselling and Testing Centres)	OP	Number of people who have undertaken test for HIV at Integrated Counselling and Testing Centres (ICTCs)	689300	531303	550000	218263
			OP	Number of people tested at ICTCs found HIV+ve	6197	3629	NA	2122
		Operationalization of Antiretroviral Therapy (ART) centres	OP	Total number of Persons Living with HIV (PLHIV) in Delhi	67940	69830	NA	71720
			OP	Number of Antireroviral Therapy Centres (ART centres) operating in Delhi	12	12	12	12
			OC	% of PLHIV who are registered for ART	51.82	47.52	100	50.1

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
			OC	% of registered PLHIV who are continuing treatment and have not lost follow-up	88.78	83.04	100	97.25
		Financial Assistance to Persons living with HIV (PLHIVs) for nutritional support, transportation cost for medical services and for livelihood support	OC	Number of PLHIV/ affected family receiving financial assistance from Delhi Government	4609	4733	6150	4733
			OC	% of beneficiaries receiving financial assistance at least once in every quarter	71	76	100	71
2	Reimbursement of Delhi Aarogya Kosh (DAK)- Accidents, CT Scan, MRI, Surgery and Rare Disease	Provision of Secondary & Tertiary Health care to victims of accidents etc	OC	Number of people who received cashless treatment (accident, acid attack, thermal burn and injury) from private hospitals (Farishtay Scheme)	4419	6131	6900	2314
			OC	Number of Good Samaritans rewarded under Farishtay Scheme	124	18	NA	52
			OC	Number of complaints received from patients regarding money being sought by hospitals despite being eligible under the Farishtay Scheme	6	6	0	0

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
			OP	% of Private Hospitals / Nursing Homes claiming/ submitting under Farishtay Scheme.	100	100	100	100
			OP	% of Private Hospitals / Nursing Homes promoting Farishtay Scheme on site	100	100	100	100
			OP	% of Government Hospitals recommended radiological tests at private centres under Delhi Arogaya Kosh (DAK) Scheme.	100	100	100	100
			OP	Total number of radiological tests at private centres recommended under Delhi Arogaya Kosh (DAK) Scheme.	78867	56758	68000	40779
			OP	% of Hospitals recommended medical treatment under Delhi Arogaya Kosh (DAK) Scheme.	100	100	100	100
			OP	Total number of patients recommended medical treatment under Delhi Arogaya Kosh (DAK) Scheme	2248	1459	1650	721

GOAL 4: Universal access to essential medicines and Immunization

Ensuring access to safe, effective, quality and affordable essential medicines and vaccines for all.

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Vector Borne Disease	0.1
2	Response to COVID-19	50
3	Aam Aadmi Free Covid Vaccine	50
4	Central Procurement Agency	399.5

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	Vector Borne Disease	To reduce mortality and morbidity from Vector Borne Disease	OP	Number of Dengue cases	2036	1072	NA	341
			OP	Number of deaths due to Dengue	2	1	NA	0
			OP	Number of Malaria cases	713	228	NA	113
			OP	Number of deaths due to Malaria	0	1	NA	0
2	Response to Covid-19	Develop response mechanisms to Covid-19	OP	Average number of Covid-19 tests conducted per day	NA	40049	NA	68000
			OP	Average Covid-19 positivity rate	NA	4.33	<5	5.19
			OP	Total Covid-19 cases detected	NA	633520	NA	805380
			OC	Case fatality rate (Covid-19)	NA	1.74	NA	1.74
3	Aam Aadmi Free Covid Vaccine	To provide Free Covid-19 Vaccine to general public	OC	% eligible people who received single dose of COVID-19 vaccination	NA	NA	100	80
			OC	% eligible people who received both doses of COVID-19 vaccination	NA	NA	100	39

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
4	Central Procurement Agency (CPA) S&M, M&E	To provide diagnostic & therapeutic equipment for all Health Facilities under GNCTD	OP	% of drugs in Essential Drug List procured only through CPA	100	100	100	55
			OP	% of requests regarding major equipment purchase received by CPA that were installed (cost > Rs. 10 lakh)	100	100	100	100
			OP	% of requests regarding surgical consumables received by CPA that were supplied	100	100	100	70

GOAL 5: Improved Management and Emergency Care

Equipping the State Government institutions to provide effective emergency responses and navigate through healthcare emergencies with ease.

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Rogi Kalyan Samiti	15
2	Public Grievance Monitoring System (PGMS)	
3	Centralised Accident Trauma Services (CATS)	75

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	Rogi Kalyan Samiti		OP	Number of Hospitals functioning with Rogi Kalyan Samiti (RKS)	26	26	26	26
			OP	% of RKS holding quarterly meetings	NA	NA	NA	NA
			OC	% of RKS funds utilised	NA	NA	NA	NA
2	Public Grievance Monitoring System (PGMS)	Develop effective grievance redressal mechanisms for the citizens of Delhi	OP	Average number of calls received in PGMS	1947	1546	NA	515
			OC	Percentage of resolution of grievances received from PGMS	98	96	NA	85
			OC	% of people satisfied with resolution of grievances registered through PGMS	100	100	NA	100

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
3	Centralised Accident Trauma Services (CATS) - Free PTA Ambulance Service	To improve service delivery by increase in number of ambulances, better response through modern control room and better operational output	OP	Number of Advanced Life Support (ALS), Basic Life Support (BLS) and Patient Transport Ambulance (PTA) ambulances in fleet	200	229	265	237
			OP	Average fleet utilisation in % PTA, ALS & BLS ambulances	86	90	100	90
		Better call handling, quick response, improvement in service delivery	OP	Average number of calls answered on 102 helpline per day	5258	4583	7000	5320
			OP	Average number of Patients/Calls for Services (CFS) attended per day	734	1232	2000	1562
		To improve to overall availability of ambulances on road, improve response time and have quality manpower by adopting the best practices	OC	Median response time from call to patient pick-up in minutes	26	25.5	15	16
			OC	Median handover time from call to patient handover in hospital in minutes	90	78	60	75

GOAL 6: Maternal and Child Care

Development of facilities to provide high quality care to women and children to reduce maternal and infant mortality rates.

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Schemes of Department of Family Welfare	56.5
2	Delhi State Health Mission - National Health Mission	260

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	Schemes of Dte. Of Family Welfare/ Special Immunization Programme including MMR, typhoid vaccines	To reduce under-five mortality rate and ensure universal immunization	OC	% of children who are fully immunized excluding MMR & Typhoid	95	84	100	86
			OC	% of target MMR immunisations administered	89	80	100	77
			OC	% of target Typhoid immunisations administered	6	100	100	70
			OC	Neonatal mortality rate *	10	10	10	10
			OC	Under-five mortality rate *	19	19	19	19
			OC	Maternal mortality rate *	198	172	113	207
2	Delhi State Health Mission - National Health Mission	To improve access of the venerable population to timely and appropriate health care through available public health facilities through	OP	% of filled position of ASHAs (Sanctioned -6361)	95.84	95.13	100	95.08
			OC	% of Institutional deliveries facilitated through ASHA	75	90	100	86

* Neonatal mortality rate- No. of deaths during the first 28 completed days of life per 1000 live births in a given period.

* Under -five mortality rate- The probability of dying before age 5 years per 1000 new borns.

* Maternal mortality rate- Total recorded Maternal deaths by total recorded live births x 100000 in the same period.

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
		Accredited Social Health Activists (ASHA)	OP	Number of women registered for Anti Natal Care (ANC) services through ASHA	173472	131117	225000	78198
			OC	% of women satisfied with the ANC services registered through ASHA	63	59	100	57
		The initial objectives of the Revised National Tuberculosis Control Program: a) To achieve and maintain a TB treatment success rate of at least 85% among new sputum positive (NSP) patients b) To achieve and maintain detection of at least 70% of the estimated new sputum positive people in the community	OP	Total number of TB tests conducted	293753	158489	342000	43220
			OP	Tuberculosis positivity rate	24.8	25.53	21.66	23.66
			OP	Total number of Tuberculosis patients notified	108278	88127	110000	50732
			OC	Number of patients registered under Directly Observed Treatment Short course (DOTS)	86418	67714	99000	38023
			OP	% of notified TB patients continuing DOTS and have not lost follow-up	80	77	90	75
			OC	Success rate (cure+completion) of TB patients	84	71	90	71

GOAL 7: Pioneering Academic Research in Medical Sciences

Providing world-class infrastructure and support to education and academic research in the field of medical sciences

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Maulana Azad Medical College	262
2	Choudhary Brahm Prakash Ayurvedic Charak Sansthan	40
3	Maulana Azad Institute for Dental Sciences (MAIDS)	75

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	Maulana Azad Medical College	To run MBBS and PG courses for students	OP	% of faculty posts filled	69.54	73.08	100	68.33
			OP	% of admission spots filled (Total spots-1997)	100	100	100	71.60
			OC	National Institutional Ranking Framework (NIRF) ranking of the college	14	17	17	17
			OC	Number of papers published in peer-reviewed journals	338	400	400	184
2	Choudhary Brahm Prakash Ayurvedic Charak Sansthan	To run ayurvedic courses for students.	OP	% of faculty posts filled	74	72	100	69
			OP	% of admission spots filled (total spots 161)	100	100	100	99
			OC	National Institutional Ranking Framework (NIRF) ranking of the college	NA	NA	NA	NA
			OC	Number of papers published in peer-reviewed journals	60	90	120	20

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
3	Maulana Azad Institute for Dental Sciences (MAIDS)	To provide dental education, patient care and research	OP	% of faculty posts filled	100	100	100	51.78
			OP	% of admission spots filled (Total spots-72)	100	100	100	100
			OC	National Institutional Ranking Framework (NIRF) ranking of the college	1	4	1	1
			OC	Number of papers published in peer-reviewed journals	85	73	84	53

GOAL 8: Quality Control and Assessment

Ensuring safe food, drugs and cosmetics are manufactured, sold and made available to protect the health of human citizens

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Office of the Drug Controller	17.36
2	Department of Food Safety	20.37
3	Forensic Science Laboratory	118.2

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	Office of the Drug Controller	To regulate manufacture of drugs & cosmetics and sales of drugs	OP	Number of inspections carried out in Manufacturing Units	185	280	300	50
			OP	Number of inspections carried out in Sales Establishments	3679	4599	3600	1561
			OC	Number of drug licences cancelled/ surrendered to Manufacturing Units	32	76	NA	4
			OC	Number of drug licences cancelled/ surrendered to Sales Establishments	119	584	NA	270
			OP	Number of raids conducted against registered complaints	NA	NA	NA	29
			OC	Number of police cases filed	NA	NA	NA	3

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
2	Department of Food Safety	To regulate Food Safety and Standards Act.	OP	Number of inspections carried out	686	561	NA	353
			OP	Number of raids conducted against registered complaints	668	632	NA	264
			OC	Number of police cases filed	0	0	0	0
3	Forensic Science Laboratory	To examine all foransic cases referred by Delhi Police and other agencies.	OP	Number of cases disposed	9978	8701	NA	12799
			OP	Number of pending cases	10105	13677	4000	17271
			OP	Number of pending cases beyond 3 months	NA	NA	NA	NA