Transport Department

Transport Department

The Transport Department of Govt. of NCT of Delhi is responsible for providing an efficient public transportation system, control of vehicular pollution, registration of vehicles in Delhi, issuance of Driving licences, issuance of various permits, collection of road taxes. The department also entrusted in policy-making, co-ordination, implementation, monitoring and regulatory functions of all the Transport related aspects of National Capital Territory of Delhi.

Transportation is considered as a backbone of urban infrastructure and the lifeline of the city by providing an efficient public transportation system. The public transport system in the city comprises the Delhi Transport Corporation(DTC) bus system, the cluster bus system, the Delhi Metro, E-Rikshaw, Auto Rikshaw, Cycle Rickshaws, Gramin Sewa and the cabs/taxies etc. which cater the needs of the Delhi citizens. With the goal of developing an efficient transportation system the transport department has undertaken a variety of innovative schemes and projects, including a number of transport infrastructure projects. The department is also emphasizing the usage of electric vehicles to curb the air pollution, and for such purpose; E-vehicle policy has been formulated.

GOALS OF THE TRANSPORT DEPARTMENT:

1. Development of world class, affordable and eco-friendly transport infrastructure

Creating and developing transport infrastructure that is sustainable i.e causes minimal environmental damage, affordable for both the Government and the citizenry and high quality.

2. Increasing within state connectivity through consistent development and improvement of public transport systems

Ensuring that all regions in Delhi are connected through the public transportation system and that the public transportation system is consistently improving.

3. Ensure safety and security within the public transportation systems

Ensuring that public transportation systems are safe and secure for the public to travel in.

GOAL 1: Development of world class, affordable and eco-friendly transport infrastructure

Creating and developing transport infrastructure that is sustainable i.e causes minimal environmental damage, affordable for both the Government and the citizenry and high quality.

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Strengthening of transport Deptt. -Direction & Administration	123.38
2	Control of vehicular pollution	1.76
3	Delhi Electric Vehicle Policy	10.22
4	Construction of bus depots & terminals including new technology	200
5	Bus Queue Stands	30

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	Strengthening of transport Deptt. -Direction & Administra-tion	Faceless Services	OP	No. of driving license related services requested	NA	NA	NA	143947
			OC	% of requests pending beyond 30 days	NA	NA	NA	0.92
			OP	No. of vehicle related services requested	NA	NA	NA	118647
			OC	% of requests pending beyond 30 days	NA	NA	NA	0.75
			OP	No. of permit related services requested	NA	NA	NA	23815
			OC	% of requests pending beyond 30 days	NA	NA	NA	1.46

OP- Output, OC- Outcome, NA- Not Available **149**

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
		Automatic driving test track	OP	Number of Automatic Driving Test Tracks operational in Delhi	5	8	12	11
			OP	Average number of driving license tests conducted	NA	NA	53648	30078
			OC	Pass percentage of Driving License tests conducted on Automatic Driving Test Track	NA	NA	100	63.77
		Salary and other allowances of the officers and officials of Transport Deptt	OP	% of sanctioned staff posts filled (sanctioned posts- 776)	35	35	100	41
			OP	No. of grievances received	1305	2080	NA	1164
			OC	% of grievances resolved within 30 days	100	100	100	97
2	**Control of vehicular pollution**	To control pollution, create awareness amongst the public and periodical pollution control certification of the motor vehicles	OP	Number of centers issuing PUC Certificates (Pollution Under Control Certificates)	970	978	1000	972
			OC	% of PUCC centers with 0 rejection	NA	NA	NA	NA
				% of 2 wheelers running with valid PUC Certificates	28	23	80	38
				% of 4 wheelers running with valid PUC Certificates	34	29	80	42
				Number of challans issued for non possession of PUC Certificates	27138	13011	NA	2194

OP-Output, OC- Outcome, NA- Not available

3	**Delhi Electric Vehicle Policy**	Replacement of old vehicles and to encourage the electric vehicles	OP	Total number of e-Vehicle registered during the year	NA	11782	NA	6528
			OP	Total number of e- two wheeler registered	NA	1726	NA	2603
			OP	Total number of e-rikshaw/e-cart registered	NA	7904	NA	4210

OP- Output, OC- Outcome, NA- Not Available   167

S. No.	Name of the Scheme	Scheme Objective	OC/OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
			OC	%GNCTD car fleet that is converted to e-vehicles (rented/leased)	NA	NA	NA	NA
			OP	Number of public charging stations setup in Delhi	NA	250	NA	272
			OP	No. of slow charging points setup (upto 3.3 KW)	NA	110	NA	123
			OP	No. of moderate/ fast charging points setup (more than 3.3 KW)	NA	144	NA	149
			OP	No. of battery swapping points set up	NA	NA	NA	28
			OC	% of new vehicle registrations that are e-vehicles	NA	2.70	NA	6.86
			OC	% of new two wheeler registrations that are e-vehicles	NA	0.73	NA	3.80
			OC	% of car registrations that are e-vehicles	NA	0.95	NA	1.80
			OP	No. of Vehicles provided subsidy from state electric vehicle fund	NA	5781	NA	1820
			OC	% of eligible vehicles that received subsidy within 7 days	NA	100	NA	100

| S. No. | Name of the Scheme | Scheme Objective | OC/OP | Indicator | Actuals | | Target | Actuals |
					FY 20	FY 21	FY 22	Q2 21-22
4	**Construction of bus depots &terminals including new technology**	Construction of bus depots	OP	Total number of bus depots in Delhi- DTC	38	35	35	35
			OP	Total number of bus depots in Delhi- Cluster	21	21	23	21
			OP	Total Bus capacity in existing bus depot- DTC	3762	3760	3760	3760
			OP	Total Bus capacity in existing bus depot- Cluster	3079	3079	3429	3079
			OC	New bus depots constructed- DTC	NA	NA	6	4
			OC	New bus depots constructed- Cluster	NA	NA	2	2
			OP	Bus capacity added through newly constructed bus depots- DTC	NA	NA	755	NA
			OP	Bus capacity added through newly constructed bus depots- Cluster	NA	NA	350	NA
		Construction of bus terminals.	OP	New bus terminals existing in Delhi	17	17	26	17
			OP	Number of new bus terminals construced/ renovated	NA	NA	9	NA
5	**Bus Queue shelters**	Creation of Bus shelters for the citizens travelling by public transport- Buses	OP	Total number of BQS in Delhi	1890	1993	3390	1993
			OP	Total number of newly constructed BQS in Delhi	103	9	1397	0

OP- Output, OC- Outcome, NA- Not Available

GOAL 2: Increasing within state connectivity through consistent development and improvement of public transport systems

Ensuring that all regions in Delhi are connected through the public transportation system and that the public transportation system is consistently improving.

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Viability Gap funding towards cluster buses	1500
2	Grant-in-Aid to DTC	2530
3	Electronic Ticket Machines	Under establishment budget
4	Command and control centre	0.01
5	One Delhi App	Under establishment budget
6	Delhi Metro Rail Corporation	1250

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	**Viability Gap funding towards cluster buses**	To provide public transport facility through partnership with private bus operators	OP	No. of Cluster Buses in operation	2741	2990	3429	3033
			OP	% of cluster buses that are e- buses	NA	NA	0.00	NA
			OC	Average fleet utilization (%)	96.40	98.88	97.00	99.85
			OC	Average daily ridership on cluster buses (in lakhs)	17.71	8.53	12.00	7.45
			OC	Operating costs per km (Rs)	58.39	66.50	72.00	66.23
			OC	Earnings per km (Rs)	30.86	18.17	26.00	15.37
			OC	Average % of pink passes among total tickets issued per day	33.11	32.69	NA	35.69

OP- Output, OC- Outcome, NA- Not Available

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
			OC	% on-time departures (% of buses departing from origin within two minute window of schedule time.)	56.80	70.19	75.00	72.87
			OC	% of cluster buses reporting road crashes	NA	NA	NA	NA
			OC	% of cluster buses reporting overspeeding	0.03	0.01	0.00	0.01
			OC	% of cluster buses sharing live GPS feed with OTD (Open Transit Database)	NA	NA	100	100
2	**Grant-in-Aid to DTC deficit**	DTC plays a pivotal role in the multi modal transit system of public transport in Delhi NCR	OP	No. of DTC Buses operational	3672	3670	5054	3670
			OP	% of DTC buses that are e- buses	NA	NA	6	NA
			OC	Average fleet utilization (%)	85.04	76.94	86	83.41
			OC	Average vehicle utilization (km/ bus/day)	193	164	200	195
			OC	Operating costs per km (Rs)	100.38	106.61	111	100.51
			OC	Earnings per km (Rs)	32.36	20.13	25	18.83
			OC	Average % of pink passes issued per day	3.29	2.55	NA	2.32
			OC	% on -time departure (% of buses departing from origin within two minute window of schedule time.)	70.83	71.5	80	85.96
			OC	% of DTC buses reporting road crashes	3.13	1.78	NA	0.1
			OC	% of DTC buses reporting overspeeding	NA	NA	NA	NA

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
			OC	% of DTC buses sharing live GPS feed with OTD (Open Transit Database)	NA	NA	NA	NA
3	**Electronic Ticket Machines**	Establishment of machines for dispensing e-tickets	OP	% of Buses with functional ETMs In Cluster buses	98.4	75.8	100	80.5
			OP	% of Buses with functional ETMs in DTC buses	96	81	100	0
4	**Command and control centre**	For effective monitoring of bus movements and ensuring adoption of security and safety standards	OP	% of DTC Buses with functional CCTV and panic button system	NA	NA	100	100
			OP	% of Cluster Buses with functional CCTV and panic button system	NA	63.24	100	100
			OC	No. of minor safety incidents reported through panic buttons	NA	NA	NA	NA
			OC	No. of major safety incidents reported through panic buttons where FIR was filed	NA	NA	NA	NA
5	**One Delhi App**		OP	No. of Live DTC Buses on One Delhi App	NA	1500	2000	2000
			OP	No. of Live Cluster Buses on One Delhi App	NA	1500	3300	3100
			OC	% of tickets issued as contactless tickets in DTC Busses	NA	3.4	10.0	6.2
			OC	% of tickets issued as contactless tickets in Cluster Busses	NA	1.61	3.00	2.5
			OC	Total no. of downloads of One Delhi app (in Lakhs)	NA	2	10	5

OP- Output, OC- Outcome, NA- Not Available

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
6	**Delhi Metro Rail Corporation**	Operation and Maintenance of DMRC rail network to improve ridership and efficiency	OP	Network of Delhi Metro under operation in NCT of Delhi (in Km)	288.85	288.85	290.6	290.6
				Total length of Metro line made operational during the year in NCT of Delhi (in KM).	4.302	0	1.742	1.742
				Total number of metro station under operations in NCT of Delhi	210	210	211	211
			OC	Average Daily Ridership (in Lakhs)	51.08	17.17	32	23.34
				Average earning per passenger for a trip (₹)	2.28	2.71	2.36	2.33
				Operating Costs per km per passenger(₹)	1.73	8.11	3.23	3.94
		Phase IV projects:- (1)R.K. Ashram- Janakpuri (West) (Total length - 28.92 km) (2) Aerocity- Saket- Tughlakabad (Total length - 23.62 km) (3) Mukundpur- Burari- Mauzpur (Total length - 12.55 km)	OP	Percentage of work completed under Phase - IV (Cummulative)	2.10	12.25	35	17.65
			OC	Number of stations made operational	0	0	0	0
				Length of segments made operaional (in km)	0	0	0	0

OP- Output, OC- Outcome, NA- Not Available

GOAL 3: Ensure safety and security within the public transportation systems

Ensuring that public transportation systems are safe and secure for the public to travel in.

Schemes included:

S.No.	Name of Scheme	Budget Allocation 2021-22 (In Cr)
1	Deployment of marshals in DTC and cluster Buses	467

S. No.	Name of the Scheme	Scheme Objective	OC/ OP	Indicator	Actuals		Target	Actuals
					FY 20	FY 21	FY 22	Q2 21-22
1	**Deployment of marshals in DTC and cluster Buses**		OP	% of buses with Bus marshals deployed in both shifts - DTC	92.85	96.39	100	97.39
			OP	% of buses with Bus marshals deployed in both shifts - Cluster	63.36	47.93	100	71.24
			OP	% of buses with Bus marshals deployed in both shifts- Fare Collection Management System (FCMS)	19.98	48.69	70	48.69
			OP	Number of reported crimes against women in DTC/ Cluster Buses	NA	NA	NA	NA

OP- Output, OC- Outcome, NA- Not Available