CHAPTER -11

CIVIL SUPPLIES DEPARTMENT OF FOOD, SUPPLIES & CONSUMER AFFAIRS

1. COMPUTERIZATION OF TARGETED PUBLIC DISTRIBUTION SYSTEM (TPDS)

Budget Allocation 2017-18: ₹ 650 Lakh (State Share)

₹ 18.00 Lakh (Central Share)

Department of Food & Public Distribution under Ministry of Consumers Affairs, Govt. of India is implementing a scheme on "End to End Computerization of TPDS Operation" under 12th Five Year Plan (2012-17) on cost sharing between Centre and State on 50:50 basis. Component –I of the scheme comprises activities, namely, digitization of ration cards/ beneficiaries and other databases, computerization of supply chain management, setting up of transparency portals and grievance Redressal mechanism. The 1st phase of computerization has already been done through NIC in Delhi. The Component –II of the scheme is to be implemented for FPS automation integrating enrolment data of Aadhar and National Population Register (NPR), connectivity at FPS etc. The scheme as per GOI guidelines is to be funded in the ratio of 50:50 by GOI and GNCTD.

For ensuring transparency and to stop the diversion and pilferage of SFAs Department has started the process of FPS automation. All FPS in Delhi will be equipped with POS device and the SFAs will be allotted to the genuine beneficiaries after authenticating the person collecting the SFA from Aadhar.

A pilot project in 40 FPS for installation of Point of Sale (PoS) device has already been implemented. Bharat Electronics Ltd (BEL) has been nominated to install PoS in all FPS in Delhi. The installation of PoS in all Fair Price Shops will be completed by the end of year 2017.

2. RENOVATION, CONSTRUCTION & PURCHASE OF OFFICES BUILDINGS

Budget Allocation 2017-18: ₹ 250 Lakh (Capital)

Department of Food and Civil Supplies deals with the Public Distribution System. The offices of F & S Department have a large interface with the public as these are public dealing offices related to public distribution system. Very important records related to consumers and shops are maintained in these offices. There is need to provide safety and security of the records for which proper record rooms are required to be provided in circle

offices. The Department is undertaking renovation of circle offices in order to provide better infrastructure for the public. There are 70 circle offices which are to be renovated with modern work stations etc. The renovation of circle offices is being taken up from the year 2011-12 onwards. Renovation work of 40 circle offices has been completed. Estimates for renovation of 04 circle offices are being prepared by DUSIB. The Estimates for renovation of 01 circle office at Matia Mahal has been received from DSIIDC but work has not been started yet for want of certificate from DSIIDC, and estimates for 08 circle office is yet be received from DSIIDC. The sanction for one circle office-39 at a cost of ₹.32.69 has already been issued and work has been started.

3. PROVIDING ACCOMMODATION FOR DISTRICT FORUM

Budget Allocation 2017-18: ₹ 50 lakh (Capital)

The Directorate of Consumer Affairs, State Commission and 10 District Forums are functioning under this division, out of which 01 District Forum is functioning in rented premises of M/s DTIDC at Kashmere Gate. The work of 05 offices of District Forums has been completed and left over work of renovation of 01 District Forum at Tis Hazari is under progress.

4. CONSUMER CLUBS

Budget Allocation 2017-18: ₹ 10.00 Lakh

To educate children about the rights of the consumers as provided in the Consumer Protection Act, 1986, to mobilize youngsters by instilling in them the spirit of consumer rights, to impart knowledge about the role of consumers in protection of their rights and to strengthen the consumer movement in the country. The Department of Consumer Affairs, Ministry of Consumer Affairs has introduced a scheme of "Consumer Clubs" in schools and colleges for imparting consumer education to the school children by involving them in various consumer welfare and consumer protection activities. Under the scheme, GOI shall provide financial support @ ₹ 10,000/-per annum per consumer club initially for 02 years. The following activities will be taken up by consumer clubs:

- Organizing lectures on consumer rights and consumer awareness in schools
- Organizing competition and awareness campaigns
- Skits (Street plays) and any other innovative activities for creating awareness.
- To spread awareness on wastage of food grains and ostentatious behaviours witnessed especially during marriage/parties/ functions.

Department has proposed for opening of 2000 consumer clubs in schools and colleges in Delhi.

5. CONSUMER AWARENESS PROGRAMME (CSS):

Budget Allocation 2017-18: ₹ 22 Lakh

This Central Scheme was launched in the 10th Five Year Plan for creating consumer awareness. The scheme was to be implemented through District Collectors / District Magistrates in respective State/ UTs. The Food and Public Distribution Department, Ministry of Consumer Affairs, GOI released funds of ₹11.25 lakh to Delhi @ ₹ 1.25 lakh per district to all the 9 district of Delhi in 2006 under the scheme. But only an amount of ₹2.95 lakh was utilized out of ₹11.25 lakh and accordingly utilization certificate was also submitted to the Ministry concerned by this department. An amount of ₹ 30 lakh has been allotted by Ministry of Consumer Affairs under Centrally Sponsored Scheme for creating consumer awareness in Delhi and the same has been released during 2015-16 & 2016-17. The function on the occasion of National Consumer Day and World Consumer Rights day were organized during 2016-17 apart from other activities related to consumer awareness in Delhi.

The Department celebrated the World Consumer Day on 15th March 2017 on the theme of 'Consumer Rights in the Digital Age' by performing Nukkad Natak through Sahitya Kala Parishad in all 70 Circles offices of Food & Supplies Department, GNCT of Delhi.

DEPARTMENT OF WEIGHT & MEASURES

Strengthening of Legal Metrology Wing (CSS)

Budget Allocation 2017-18: ₹ 200 Lakh

Govt. of India is to provide total grant of ₹4.75 crore for construction of 6 working standards laboratory, 01 Secondary Standard Laboratory and Controller office under Centrally Sponsored Scheme "Strengthening of Legal Metrology infrastructure of States/ UTs". GOI has already released ₹ 75 lakh for the purpose during 2014-15

Department has proposed construction of zonal offices, working laboratories, 01 secondary standard laboratory, Taxi Meter Unit laboratory and office of the Controller (legal Metrology) on a plot having an area of 770 sqm allotted by the DDA at Vishwas Nagar Institutional Area, Karkardooma. Deptt. has issued sanction of ₹ 5.92 crore for the project. Work is to be executed by PWD.