OTHERS

Information Technology Department

INFORMATION TECHNOLOGY DEPARTMENT

SECTION A - ONGOING SCHEMES/PROGRAMMES

Sr. No	Name of the Scheme Budget Allocation (Rs. Lakhs) / Programme	Objectives	OUTPUTS					OUTCOMES					Remarks/ Risk factor
			Indicator	Baseline 2016-17	Target 2017-18	Status 2017-18	Target 2018-19	Indicator	Baseline 2016-17	Target 2017-18	Status 2017-18	Target 2018-19	
1	2	3	4	5	6	7	8	9	10	11	12	13	14
1	**e-Governance Project (e-SLA)** **[Rs. 15 Lakh] (Revenue)**	To provide public services within a defined time frame to citizen of Delhi under Right of Citizen to time bound delivery of services.	Number of Services included Under SLA	361	361	361	361						
			Total number of citizens availing services under e-SLA (in lakhs)	16.54	NA	18.64 lakh (number of application received in e-SLA)	NA						
			Number of complaints received for not getting services within timeframe	NA	NA	NR	NA	% of complaints for which penalty is imposed	NR	NA	NR	NA	Amendments to Delhi Right to Citizen (time bound delivery of services) Act 2011 is under process.
2	**Delhi e-Governance Society**		Number of web applications developed	NR	NA	NR	NA						
			Number of mobile and other applications developed	NR	NA	NR	NA						

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
3	**Facility management/ web site** **[Rs. 150 Lakh] (Revenue)**	Content Management System (CMS) Project : Designing / Development and maintenance of Delhi Govt. web portal and websites of other departments under CMS. To have common look and for ease of updation of contents by Departments themselves Security Audit : To check and secure websites designed under CMS and other web applications free from the vulnerabilities.	Number of Libraries/Departmental websites maintained	180	180	180	180	Average Quarterly visitors on the website (in Lakh)	99	NA	107	NA	
			Number of Departments using CMS	180	180	180	180						
			Number of sites where security audit conducted	180	180	180	180	% uptime of the website	NA	99	99	99	
4	**Secure Communication** **[Rs. 429 Lakh] (Revenue)**	Implementation of TETRA system, to facilitate secured communication on single platform	Number of TETRA Sets being used	4,796	4,796	4,796	4,796	Number of departments using TETRA Radio Sets	9	9	9	9	

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
5	**Preparation of Geo-spatial data base for Delhi** **[Rs. 80 Lakh] (Revenue)**	To create Geo-Spatial data of Delhi with the objective to check out the encroachment of Govt. properties and identification of vacant land for better planning / implementation of various schemes related to public amenities.	Number of maps to be procured	2	2	Order placed to NRSC, Hyderabad. Maps awaited.	2	Number of Departments using the GIS Database 1. PDMS & Planning tools have been developed using base maps	29	29	29	29	
6	**Direction & Administration, Strengthening of IT Cadre** **[Rs. 371 Lakh] (Revenue)**	Creation and management of Staff strength.	% of sanctioned posts that are filled (Sanctioned posts - 26)	80.8	100	57.69	NA	Number of IT projects for which advisory services provided	NA	NA	NR	NA	
								Number of proposals examined by Technical Evaluation Committee (TEC)	86	100	76	NA	