# Directorate General of Health Services

#### **DIRECTORATE GENERAL OF HEALTH SERVICES SECTION A - ONGOING SCHEMES/PROGRAMMES OUTPUTS OUTCOMES** Name of the Scheme Sr. / Programme Risk Factors / **Objectives Baseline** Status Baseline Status Target Target Target **Target** No and Budget Remarks Indicator Indicator 2016-17 2017-18 2017-18 2018-19 2016-17 2017-18 2017-18 2018-19 Allocation (Rs. Lakhs) 1 2 3 4 5 6 7 8 9 10 11 12 13 14 768 **Public Private** To provide access to Number of hospitals 3 Number of patients 796 1,275 708 where Dialysis services who received Dialysis high quality Partnership through PPP available services - paying haemodialysis services (PPP) in Dialysis on PPP mode at low price to entire Number of functional 60 60 60 Number of patients 75 3,833 5,687 6,012 6,312 population of Delhi and Dialysis machines who received Dialysis free of cost to the poor services - sponsored [Rs.700 Lakh]and other identified Revenue patients (with annual income up to Rs. 3 Number of Functional 90 Number of Dialysis 4.301 7.125 6.144 5.664 lakhs) Dialysis Machine under sessions done - for CSS paying patients 59,025 48,096 51,952 Number of Dialysis 35,452 sessions done - for sponsored patients Number of grievances/ 50 NA 5 <5 % of grievances NA 100 100 100 complaints received redressed within 15 days 2 Aam Aadmi Number of AAMCs 1,000 530 Total number of a) Operationalization of 57 164 31 135 90 206 Aam Aadmi Mohalla functioning six days a patients served by **Mohalla Clinics** week AAMCs (in lakhs) Clinics (AAMCs) (AAMCs), Delhi Government Average number of 80 90 110 130 Dispensaries and patient visits per day **Polyclinics** per AAMC Types of diagnostic tests 212 212 212 212 Average number of 20 10 [Rs.25300 Lakh] that can be conducted tests conducted per Revenue in a AAMC day per AAMC Number of essential 110 110 145 145 drugs offered in a AAMC

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
			Number of griviancies / complaints received for AAMCs	0	NA	60	NA	% of complaints redressed in 15 days for AAMCs	0	100	100	100	
			Number of dispensaries functioning six days a week	183	83	183	183	Total number of patients served by dispensaries (in lakhs)	117	88	100	83	
								Average number of patient visits per day per dispensary	100	150	130	150	
			Types of diagnostic tests that can be conducted in a dispensary	50	212	15	15	Average number of tests conducted per day per dispensary	20	22	20	20	
			Number of essential drugs offered in a dispensary	242	242	242	242						
			Total number of grievances / complaints received for dispensaries	50	NA	600	NA						
			Number of polyclinics functioning six days a	25	150	25		Total number of patients served by polyclinics (in lakhs)	32.12	33			To be filled by respective hospitals
			week					Average number of patient visits per day per polyclinic	178	200	163	200	
			Types of diagnostic tests that can be conducted in a polyclinic	50	212	NR	212	Average number of tests conducted per day per polyclinic	50	75	100	125	
		manpower for operating the dispensaries/health	% of sanctioned staff posts that are filled - medical+para medical (sanctioned posts - 3068)	75	100	77	100						New Post Created

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
			% of sanctioned staff posts that are filled - non medical (sanctioned posts - 1031)	56	100	66	100						New Post Created
3	Mobile Health Scheme	night shelters, Kawar, Haj Pilgrims,	No of out reach services where health services are provided	500	500	500	500	Number of patients served	140,000	150,000	140,000		Night Shelter services are provided as per the list received from DUSIB.
	[Rs. 2007.25 Lakh] Revenue	medical camps, NCC	Number of Night Shelters where health services provided	500		250		Number of patients provided services at Night Shelters	140,000	200,000	5,000	5000	Kanwar services are provided as per list received . 10 Vehicles were hired for night
			Number of out reach services held for providing services to Kawar Camps.	200	225	136		Number of patients provided services at Kawar Camps.	30,000	32,500	15,000	15,000	shelter.
			Total number of hired vehicles available as mobile units	10	25	10	15						
			Total number of purchased vehicles available as mobile units	0	15	0	10						
			Number of complaints received	10	NA	28	NA	% of complaints redressed within 7 days	0	100	100	100	
		payment of salary to all	% of sanctioned staff posts that are filled (sanctioned posts - 180)	73	90	70	82						
			% of sanctioned posts for doctors that are filled (sanctioned posts - 35)	77	90	77	80						

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
			% of sanctioned posts for nurses that are filled (sanctioned posts - 35)	83	90	83	84						
4	School Health Scheme	a) Health education and screening of school children for diseases, deficiencies and disabilities and referral to	Number of schools covered for screening of general health status	325	400	400	400	Number of school children screened	281,488	350,000	350,000	350,000	
	[Rs. 2258.30 Lakh] Revenue	higher centres	Number of new school health clinic setup	-	-	-	350	Number of children receiving immediate counselling / treatment for general health /nutritional issues	172,711	200,000	200,000	240,000	
			Number of sanctioned post filled up for clinic.	-	-	-	NR	% of boys found to be underweight based on BMI in Class I - VIII*	42	< 42	<42	<38	
			Date of award of tender	-	-	-	NR	% of girls found to be underweight based on BMI in Class I - VIII*	40	< 40	<40	<36	
								% of boys found to be underweight based on BMI in Class IX - XII*	42	<42	<42	<38	
								% of girls found to be underweight based on BMI in Class IX - XII*	40	< 40	<40	<36	

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
								Number of children referred to dispensary / hospital for general health / nutritional issues	51,788	60,000	60,000	60,000	
			Number of schools covered for screening for diseases of skin, eye, ear and dental.	0	400	400	400	Number of children referred to dispensary/ hospital for treatment of skin, eye,ear and dental.	22500	35000	24,000	24,000	
		b) Survey of school children for substance abuse (smoking, gutka, alcohol etc.)	Number of schools covered in survey of school children for substance abuse	290	400	400	400						
			Number of students in Std 6-12th surveyed	2,25,216	3,50,000	310,000	310,000						
			Number of students detected as victims of substance abuse	600	1000	1000	1000	Number of children successfully counselled for substance abuse de- addiction through School Health Scheme	535	NA	NR	1000	
								Number of children referred to substance de- addiction centres for detox services	65	100	100	100	
		c) Weekly Administration of Iron and Folic Acid tablet to all school going children of 6-12th class	Number of schools covered under WIFS programme	670	1281	1,218	1,218	Number of school children reached through the WIFS programme	13,50,000	13,50,000	1,350,000	1,350,000	

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
		on every Wednesday (WIFS programme)						% of school children consuming full course of weekly Iron & Folic Acid tablets	57	70	70	75	
		d) Biannual Mass Deworming Programme (Aug 2017 & Feb 2018) for all school children from nursery to class XII.	Number of schools	1 200	1 200	1 200	1.600	Number of school children reached through the deworming programme	1,351,631	1,366,818	1,366,818	1,500,000	
			covered under deworming programme	1,300	1,300	1,300	1,600	% of school children consuming deworming tablet (albendazole)	89	>90	>90	>90	
		e) Salary and Administration	% of sanctioned posts for Medical Officers that are filled (sanctioned posts - 21)*	40	100	81	100						
			% of sanctioned posts for Public Health Nurses that are filled (sanctioned posts - 61)	77	100	87	100						
5	Delhi State Aids Control Society [Rs. 800 Lakh]	counselling of at-risk population through	Number of Integrated Councelling and Testing Centre (ICTCs) operating in Delhi	89	89	89	89	Number of people who have undertaken test for HIV at ICTCs (excludes pregnant women under Ante Natal Care)	355,790	450,000	433,975	413,337	
	Revenue							Number of people tested at ICTCs who were found to be HIV +ve	5,021	6,351	6,248	NA	

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
								Number of women under Ante Natal Care (ANC) who have undertaken test for HIV at ICTCs	178,985	300,000		300,000	
								Number of women under ANC found to be HIV +ve	246	412	352	NA	
								No. of HIV infections per 1000 uninfected population.	-		-	NR	
		b) Operationalization of Antiretroviral Therapy (ART) centres	Number of ART centres operating in Delhi	11	11	11		Total number of People Living with HIV (PLHIV) registered for Active Care at ART centres at the beginning of the period (carry forward)*	25,916	27,264	34,000		*Not all patients under Active Care begin ART unless they meet certain medical criteria
								Number of Persons Living with HIV (PLHIV) newly registered for Active Care at ART centres	4,509	5,715	4,822	4,500	
			% of sanctioned posts for all staff that are filled (Sanctioned posts - 604)	87	100	87		Number of registered PLHIVs who are on ART	23,197	25,761	27,304	31,800	
								Number of deaths among PLHIVs on ART	4,828	NA	5,386	NA	
								Number of PLHIVs on ART who were lost during follow- up/stopped treatment	6,833	7,856	6,881	6,500	

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
		to Persons living with HIV (PLHIVs) for nutritional support, transportation cost for medical services and for livelihood support	% of beneficiaries with Aadhaar seeding done % of beneficiaries to whom financial assistance amount sent through Aadhaar Payment Bridge System % of beneficiaries receiving financial assistance at least once	100	100	100	100	Number of beneficiaries served through Aadhar payment bridge system.	2,986	4,135	3,872		Financial Assistance offered is as follows:  1) PLHIV (People living with HIV) - Rs 1000/month  2) OCA (Orphan Children Affected) - Rs 1750/month  3) OCI (Orphan Children Infected) -
			every quarter					Number of deaths among beneficiaries	121	NA	180	NA	Rs 2050/month
								Number of beneficiaries who have become ineligible to receive financial assistance (due to migration, increase in income /age beyond limit etc.)	23	NA	173	NA	4) DOCI (Destitute Orphan Children infected) - Rs 2050/month
								% of eligible beneficiaries who followed prescribed ART treatment schedule	NA	NA	100	100	
	Cell for Biomedical Waste Mgmt at DGHS (HQ)	a) Training Programme	Number of Training Programmes conducted for MO/paramedical staff etc.	12	12	12	12	Number of Medical Officers and para medical staff trained	640	700	640	500	

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
	[Rs.15 Lakh]							Average pre-test score of training participants	13/20	NA	10/20	12/20	
	Revenue							Average post-test score of training participants	15/20	18/20	15/20	17/20	
		b) IEC Activities	Awareness events and camps organized	0	2	1	1	Number of people reached through awareness events and camps	0	NR	100,000	100,000	BMW Mgmt awareness message published in 4 leading news paper of delhi edition on 31/10/2017
			Media campaigns conducted (outdoor, electronic)	0	1	1	2						
		c) Monitoring and Evaluation	Number of monitoring exercises conducted by BMW Cell/ DLMC	0	70	102	132	Number of violations reported	0	NA	3	NA	
7	Programme (NLEP)	specialists, Orthopedicians, Medical Officers, Paramedical and ASHAs	Number of people screened under Leprosy Case Detection Campaign (lakhs)	62	70	0*	189	Number of new cases detected during Leprosy case detection campaign	55	NA	0*	NA	*Fund from DSHM could not be received for 2017- 18
	r	on NLEP  2. Sensitize other staff of School Health						Total new cases detected for Leprosy	1812	1850	1,800	1800	
	Revenue	Scheme and also screening of School Children in Govt. Schools.						Prevalence rate of Leprosy in Delhi (No of Leprosy patients per lakh population)	0.95	<1	0.95	0.95	
		Reconstruction	Number of dispensaries providing treatment to Leprosy patients	28	30	30	32	Number of patients undergoing treatment for Leprosy	1789	1789	1,786	1800	
		4. Leprosy case											

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
		high endemic areas in September to find hidden cases.	Number of hospitals providing treatment to Leprosy patients	24	26	24	24	% of Leprosy patients with grade II disability		14.3	14.29	14.00	
		5. Provide Rifampicin to contacts .						% of patients successfully completing treatment	80	84	80	82	
			Number of hospitals providing reconstructive surgeries	4	5	4	4	Number of patients provided Reconstructive Surgery (RCS)	128	130	120	120	
			% of School Health Scheme staff provided with training	0	0	0	100	Number of school children screened for Leprosy	0	0	931	1,000	
8	Procurement Agency (CPA )	a) To provide all essential medicines and consumables to all health facilities under GNCTD	Number of medicines in Essential Drug List (EDL)	1390	920	920	920	Total value of medicines and consumables delivered to all health facilities (Rs Lakhs)	28000	32000	29780	30000	(1390-470=920) *470 medicines shifted to hospital
	[R-Rs. 30000.00 Lakh C-Rs. 18005.00 Lakh]		% of medicines in EDL for which rate contract was finalized by CPA	57	100	67	100						
			Number of batches of medicine and consumables sent for quality testing	2162	2000	312	2,000	Number of batches of medicines and consumables not meeting quality testing standards	25	0	12	0	
			Number of Suppliers not meeting quality Standards.	0	0	3	0	Number of Suppliers blacklisted	0	0	3	NA	

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
		b) To provide diagnostic & therapeutic equipment for all Health Facilities under GNCTD	Number of major equipments (cost > Rs 10 lakhs) for which request received by CPA	50	50	50	50						
			% of major equipments requested for which tenders were floated	100	100	37	100	Total value of major equipments delivered to all health facilities	1000	800	200	NR	
			% of major equipments requested that were successfully installed	100	100	75	100						
			Number of minor equipments (cost < Rs 10 lakhs) for which request received by CPA	50	20	20	20	Total value of minor equipments delivered to all health facilities (Rs Lakhs)	200	200	NR	NR	
			% of minor equipments requested that were successfully installed	100	100	30	100						
								% of deliveries for domestic equipments that are supplied within the prescribed lead time	100	100	80	100	

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
9	Employee Health Scheme (Medical facilities to pensioners)	diagnostic services through private empanelled medical centres to pensioners b) Cashless specialized	Number of new cards issued to different Departments for serving/retired employees including dependents	217000*	5,000	3,502		Number of pensioners who availed treatment in OPD, IPD, diagnostics under DGHS in empanelled hospitals	40,000	50,000	40,000	45,000	*Retired beneficiaries and new appointee in various department
	[Rs. 16168 Lakh] Revenue	treatment in private empanelled hospital c) Permission for super											
		specialized treatment	Number of empanelled Allopathic hospitals in Delhi & NCR	78	100	82	124						
			Number of empanelled Diagnostic centres in Delhi & NCR	23	30	25		% of pensioners who availed of cashless treatment	90	100	94	100	
			Number of empanelled Eye Centres in Delhi & NCR	52	60	54	73						
			Average time taken for payment settlement to empanelled hospitals (months)	5	2	4	2						
			Total number of complaints received from pensioners	68	68	211		% of complaints redressed within 30 days	73	100	94	100	

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
			Total number of complaints received from hospitals	0	3	4	4	% of complaints received from hospital within 30 days	0	94	94	100	
10 L	aboratory	1. Optimizing IPD &	PPP contract to be	_	-	_	July 2018	Average number of				29375	Subject to
D	riagnosis hrough PPP		awarded by					diagnostic tests done per month	-	-	-		finalization of tender
-	Rs. 2000.00 akh] Revenue	2. Improve access to lab diagnostics in the community						Average number of patients availing diagnostic services per month	-	-	-	5875	
								% diagnostic test results provided to patients within the prescribed time	-	-	-	95	
D	am Aadmi ental Clinics AADCs)		Empanelment of AADCs to be completed by	-	Sep-17	-	Dec 2018	Average number of patient visits per AADC per day	-	50	-		Response from Private Dental clinics for empanelment
г	Rs.300 Lakh]		Number of AADCs established on empanelment basis	-	100%	-	100						under the scheme
-	evenue		Total number of procedures / services made available	-	15	-	16						

Sr. No	Name of the Scheme / Programme and Budget Allocation (Rs. Lakhs)	Objectives	OUTPUTS										
			Indicator	Baseline 2016-17	Target 2017-18	Status 2017-18	Target 2018-19	Indicator	Baseline 2016-17	Target 2017-18	Status 2017-18	Target 2018-19	Risk Factors / Remarks
1	2	3	4	5	6	7	8	9	10	11	12	13	14
12	Generic Pharmacy at Apollo Hospital to HLL Life Care Ltd on nomination basis	1. Improved Pharmacy services by establishing Generic Pharmacy at Apollo Hospital for EWS Patients	outside Apollo Hospital	-	Jun-17	1		Number of IPD EWS Patients of Apollo Hospital availing Jan Aushadi facility	0	25	0		50 Response from private players to establish the Jan Aushadi Pharmacy.
	[Rs. 100 Lakh] Revenue		Jan Aushadi Generic Pharmacy facility to be started by				Sep.2018						

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1	2	3	4	5	6	7	8	9	10	11	12	13	14
	for general public. The hospital is under construction with revised plan of 1500 heds	Approval of building plan for 1500 <b>bed</b> hospital by local body and other statutory authorities received	NA	Aug-17	Approved from Local Body		Bed capacity of the hospital	1500 _	1500	Construction work in progress.			
	at Sector-17, Dwarka [Rs. 15000.00 Lakh] Revenue	0.00	100% construction completed by-	_	May-18	-	NR						
14	MAIDS Phase -II	health facility to general public	Tender for construction awarded	2,014	_	-	_	Dental chair	56	250	-	250	
			Construction work completed (%)	0	100	90	100	Bed capacity of the hospital	21	35	-	35	
			Construction work to be completed by-	-	Aug, 2017	-	NR						